

**e-Management
Commercial Job Title Descriptions**

No.	Category Title	Education	Experience	Responsibilities
01	<p>Sr. Systems Analyst 1</p> <p><u>Possible Job Titles:</u></p> <p>Chief Engineer, Chief Scientist, Director, Chief Consultant, Principal Telecommunications Analyst, Project Manager, Principal Systems Architect, Communications Network Mgr., Principal BPR Specialist</p>	Bachelors & Masters Degree or equivalent experience.	10+ years	Progressively responsible experience involving information technology and related systems. Provides subject matter expertise for information processing, telecommunication, security systems, networks, etc. Provides highly technical specialized guidance with regard to complex IT challenges. May lead and direct a team of analysts.
02	<p>Sr. Systems Analyst 2</p> <p><u>Possible Job Titles:</u></p> <p>Sr. Scientist, Sr. LAN/WAN Specialist, Sr. Technical Director, Sr. Designer, Sr. Training Analyst, Senior BPR Specialist Hardware Specialist, Communications Specialist, Web Designer/Developer</p>	Bachelors Degree or equivalent experience	8+ years	Highly experienced at defining requirements, conceptualizing system design, evaluating alternatives and presenting recommendations. Experience using structured analytical and programming techniques. Provides technical guidance for staff performing development tasks through the life cycle phases.
03	<p>Sr. Systems Analyst 3</p> <p><u>Possible Job Titles:</u></p> <p>Consulting Engineer, Principal LAN/WAN Specialist, BPR Analyst,</p>	Bachelors Degree or equivalent experience	6+ years	Highly experienced at defining requirements, conceptualizing system design, evaluating alternatives and presenting recommendations. Experience using structured analytical and programming techniques. Provides technical guidance for staff performing development tasks

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No.	Category Title	Education	Experience	Responsibilities
	Consulting Analyst, Principal Advisor, Production Control Specialist, Lead Quality Assurance Analyst, LAN Engineer, Sr. Electronics Engineer, Sr. Financial Consultant, Web Content Administrator			through the life cycle phases.
04	<p>Sr. Systems Analyst 4</p> <p><u>Possible Job Titles:</u></p> <p>Network Engineer, Computer Specialist. Program Analyst</p>	Bachelors Degree or equivalent experience	5+ years	Highly experienced at defining requirements, conceptualizing system design, evaluating alternatives and presenting recommendations. Provides technical guidance for staff performing development tasks through the life cycle phases.
05	<p>Systems Analyst 1</p> <p><u>Possible Job Titles:</u></p> <p>Senior Engineer, Senior Programmer/Analyst, Help Desk Lead, LAN/WAN Specialist, BPR Analyst, Senior Test Specialist</p>	Bachelor s Degree or equivalent experience	7+ years	Experienced at defining requirements, conceptualizing system design, evaluating alternatives, and presenting recommendations. Experienced in the use of automated tools for requirements analysis and system design activities. Defines, de signs, and specifies processes and procedures supporting complex information systems. Works as part of a team during the various phases of the systems development life cycle. Creates documentation supporting development activities.
06	<p>Systems Analyst 2</p> <p><u>Possible Job Titles:</u></p> <p>Electronic Technician, Engineering Technician, Electrical/Cable Technician,</p>	High school diploma or equivalent experience	3+ years	Experience in the installation and maintenance of information technology systems. Possesses working knowledge of applicable standards. Experienced with system installation technologies such as copper, fiber optic cabling systems, etc. May be experienced in computer system operations. Receives technical guidance as

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	Communications Technician, PC Specialist, Technical Support Assistant, Computer Operator, Help Desk Analyst			required from higher level technicians or supervisors.
07	<p>Sr. Programmer Analyst</p> <p><u>Possible Job Titles:</u></p> <p>Expert Systems Analyst, Chief Engineer, Chief Programmer/Analyst, Chief Analyst, Expert LAN/WAN Specialist, Staff Analyst, Senior Advisory Staff, Sr. Systems Administrator, Sr. Training Specialist, Sr. Database Mgmt Specialist, Sr. Imaging Specialist</p>	Bachelors Degree or equivalent experience. Advanced degree desirable.	8+ year s	Highly experienced at defining requirements, conceptualizing system design, evaluating alternatives, and presenting recommendations. Experience using structured analytical and programming techniques. Defines, designs and specifies proc esses and procedures for developing complex information systems. May function as a team leader during the requirements analysis and system design phase of the system development life cycle.
08	<p>Programmer Analyst</p> <p><u>Possible Job Titles:</u></p> <p>Sr. Programmer, Sr. Technical Writer, Data Administrator, Sr. QA Specialist, Documentation Specialist</p>	Bachelors Degree or equivalent experience	6+ years	Perform analysis of business systems, procedures and processes. Develop application systems or subsystems. Perform complex analytical projects as part of a team during the system development life cycle. Analyzes processes and procedure s and creates program designs based on the analysis.
09	<p>Programmer</p> <p><u>Possible Job Titles:</u></p> <p>Programmer, PC Support Specialist, Technical Support Specialist, LAN/WAN Specialist, Task Leader</p>	High school diploma or equivalent experience	5+ years	Experience in the installation and maintenance of Information Technology systems. Possesses working knowledge of applicable standards. Experienced with system installation technologies such as copper and fiber optic cabling systems. Able to integrate new technologies to existing system components. Able to identify malfunctions and accommodate changes.

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No.	Category Title	Education	Experience	Responsibilities
10	<p>Sr. Electronics Technician</p> <p><u>Possible Job Titles:</u></p> <p>Electronic Technical Supervisor, Sr. Telecommunications Specialist, Sr. Communications Technician, Network Engineer, Sr. PC Support Specialist, Sr. Technical Support Specialist, Sr. LAN/WAN Specialist, Task Leader</p>	High School Diploma or equivalent experience	5+ years	Applies advanced technical knowledge and experience to investigate, analyze, plan, design and provide technical oversight for systems installation such as voice and data transmission, and complete hardware/software systems.
11	<p>Support Staff</p> <p><u>Possible Job Titles:</u></p> <p>Communications Technician, PC Support Assistant, Technical Support Specialist, IT Support Specialist, LAN/WAN Specialist, Administrative Assistant</p>	High school diploma or equivalent experience	2+ years	Experience in providing support for the design and development of information technology systems. Provides analysis support for the development of requirements and develops design to support functional requirements.
12	<p>Systems Integration Architect</p>	Bachelors & Masters Degree or equivalent experience	10+ years	Manages substantial program/technical operations involving multiple projects/sub-task orders and personnel at diverse locations. Develops/implements systems/solutions involving the use of software, hardware, and standards information technology skills in the analysis, specification, development, integration, and acquisition of systems for information management applications. Ensure these systems are compliant with applicable Federal, legislative or technical standards or guidance. Involves mastery of

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No.	Category Title	Education	Experience	Responsibilities
				specialized technical areas of expertise.
13	Enterprise Integration Specialist	Bachelors degree in a related field or equivalent experience	8+ years	Provides lead expert technical assistance in the implementation and integration of complex functional/technical solutions. Delivers and ensures technical support of integrated delivery systems to internal and external clients. Leads teams in the development and implementation of n-tier web application systems, including web content management solutions.
14	Senior Information Engineer	Bachelors degree in a related field or equivalent experience	8+ years	Applies advanced technical knowledge in evaluating/analyzing problems of workflow, organization, and planning and develops appropriate corrective actions. Applies business process improvement practices to re-engineer methodologies/principles and business processes. Analyzes network characteristics, recommends procurement, removals and modification to network components. Designs and optimizes network topologies and site configurations.
15	Consultant	Bachelors degree or equivalent experience	10+ years	Provides technical, managerial, or operational expertise in a specialized area of practice such as Computer Science, Engineering, Information Technology, Management, etc....